

## **SCOPE OF THE POLICY**

This policy covers how AMITRUCK LIMITED, the 'Company' treats personal information that is collected and received. Personal information in this regard is information about transporters - which term includes drivers, fleets and truck owners, as well as clients seeking to use the service, that is personally identifiable but is not otherwise publicly available and includes name, address, email address, phone number, geological location and driving routes, vehicle details, driver's ratings and efficiency and driver identification. By using this website or Amitruck's mobile platforms, you consent to the use of the details of the listed information.

The Company reserves the right to change or modify this Policy or any of tools of service at any time as long as any material changes to how private information is handled will be posted as a notification on the Company's website.

Any person, by continuing to use any of our websites or mobile platforms after being notified of material changes to this policy, will be deemed to have consented to the terms of the Amended Policy as of the effective date.

## **INFORMATION COLLECTION**

Personal information may be accessed by the Company through provision of the information by users visiting the Company's website pages and mobile platforms, users requesting for services and when one signs up for promotions offered.

Information may also be automatically received and recorded from a user's computer and browser or other computerized device such as mobile phone or tablet used to access our services including IP address, cookie information, and software and hardware attributes.

'Google Analytics' and such similar analytical tools may also be used to collect personal information which relates to how often users visit this site as well as our mobile platforms, what pages they visit when they do so, and what other sites they used prior to coming to this site. This information can only be applied for purposes of improving the site and mobile platforms and only the IP address assigned to a user on the date of visiting this site will be recorded as opposed to any other identifying information. The information collected through Google Analytics will not be combined with personally identifiable information.

## **APPLICATION OF THE INFORMATION**

The Company uses information for the following general purposes:

- i. To fulfill requests for products, services and information;
- ii. analyze the geological compatibility between the drivers and clients and give suggestions to both;
- iii. to enhance client security by letting them in on the driver's information and identity;
- iv. to verify the driver's suitability and confirm compliance with legal requirements;
- v. improve our services;
- vi. contact users;
- vii. conduct research;
- viii. provide anonymous reporting for internal and external clients; and

- ix. to market our products, this provision being subject to consent from the relevant parties.

### **DISCLOSURE AND SHARING OF INFORMATION**

We limit access to personal information about you to trusted partners and contractors who we believe reasonably need to come into contact with that information to provide products or services to you or in order to do their jobs.

The Company does not rent, sell, or share personal information about you with other people or non-affiliated companies except to provide products, services or information you've requested.

Drivers may neither process passenger's personal data nor contact any passenger or collect, record, store, grant access, use or cross-use the personal data provided by the passenger or accessible to them via Amitruck Website and Mobile Platforms for any reason other than for the purposes of fulfilling the delivery services. Any driver who fails to observe this risks having their driver's account terminated and a claim for damages instituted against them.

Driver's information is only made accessible to clients whose orders they have accepted. The information to be displayed will be the driver's name, photograph, phone number, Vehicle model and registration number and information relating to geographical location.

We provide the information to trusted partners who work on behalf of or with the Company under confidentiality agreements. These companies may use your personal information to help the Company communicate with you. However, these companies do not have any independent right to use or share this information beyond the preview of our agreement with them.

Information may also be used for purposes of responding to legal suits if necessary, for establishment or exercise of our legal rights or defending of suits. The same applies to the legal processes of investigating or remedying illegal activities such as suspected fraud, potential threats or enhancing physical safety of any person.

In the event that the company merges with another, the company will notify you of the personal information transferred and a different privacy policy will be put in place.

### **CHILDREN'S ONLINE PRIVACY PROTECTION**

We are committed to Children's Protection. As such we do not collect any information from any person under 18 years of age. Our website, products and services are all directed to people who are at least 18 years old.

### **DISPUTE RESOLUTION**

You may contact our Customer support in case of any disputes or queries relating to processing of personal data.